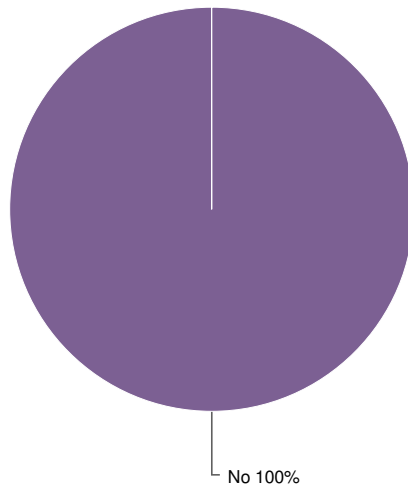


# Travel Planner Survey Results\_NoCounts\_021815

1. Given recent terrorist events in Europe, how do your company's travelers feel about traveling to these countries?

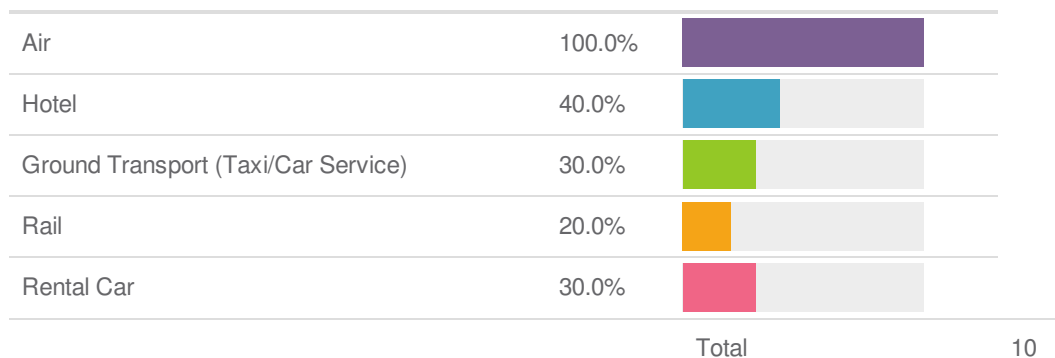
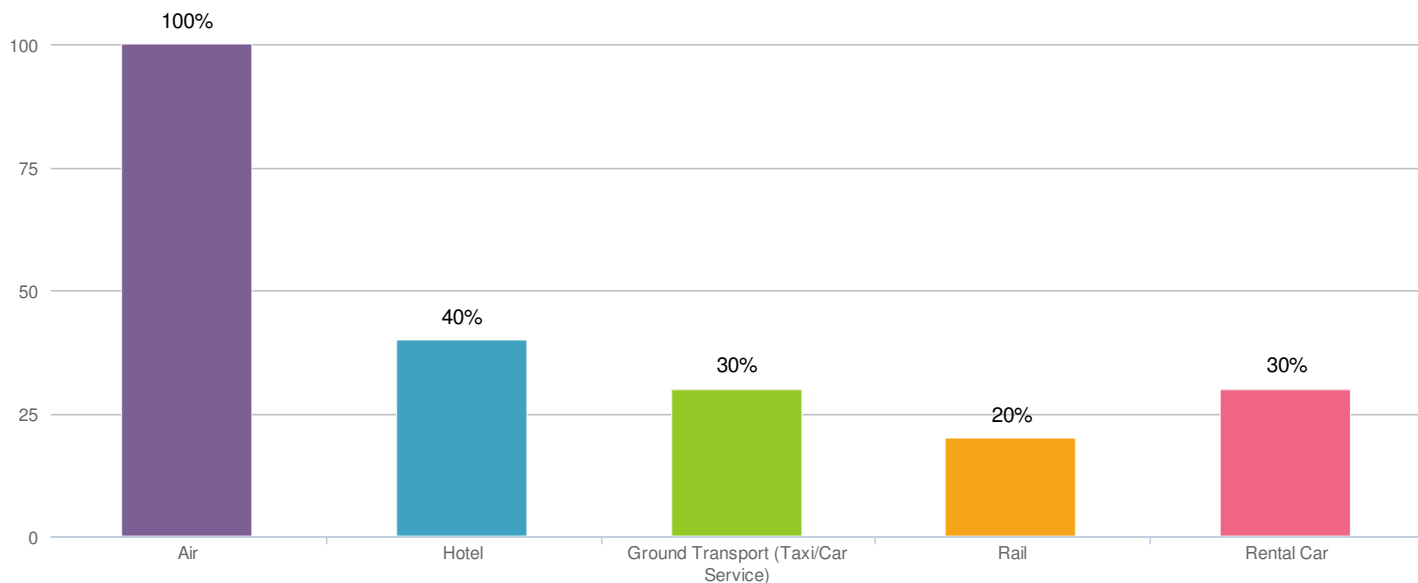
|         | Very Concerned | Somewhat Concerned | Not Concerned At All |
|---------|----------------|--------------------|----------------------|
| France  | 0.0%           | 30.0%              | 70.0%                |
| Germany | 0.0%           | 10.0%              | 90.0%                |
| Belgium | 0.0%           | 10.0%              | 90.0%                |
| Israel  | 10.0%          | 60.0%              | 30.0%                |
| Egypt   | 40.0%          | 40.0%              | 20.0%                |
| Turkey  | 20.0%          | 50.0%              | 30.0%                |
| Dubai   | 20.0%          | 30.0%              | 50.0%                |

2. Have you changed your company's travel policy in light of the recent events?

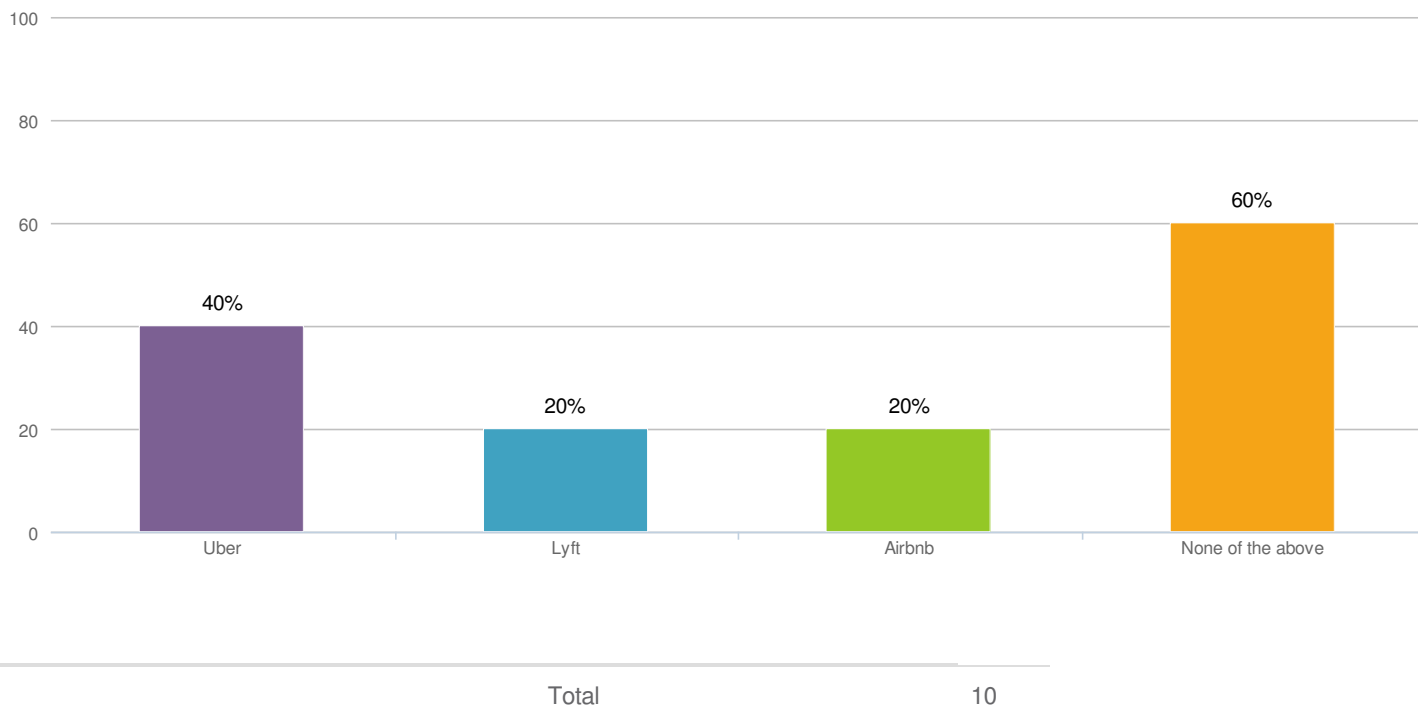


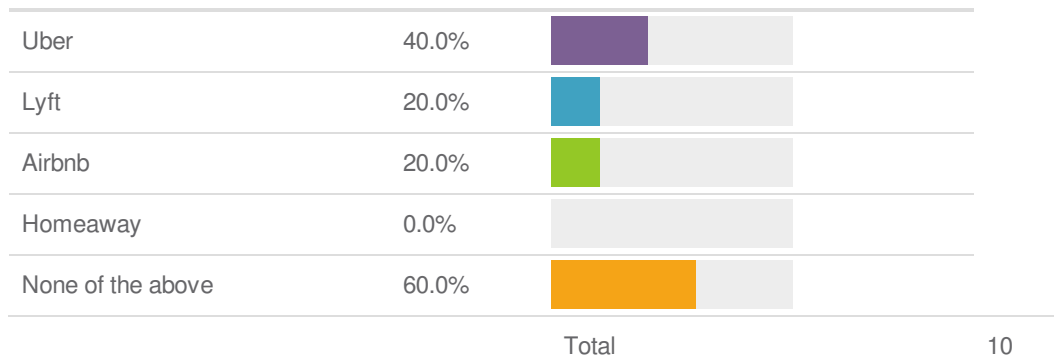
|     |        |       |
|-----|--------|-------|
| Yes | 0.0%   |       |
| No  | 100.0% |       |
|     |        | Total |
|     |        | 10    |

3. Which of the following travel activities are addressed in your company's travel risk management program? (check all that apply)

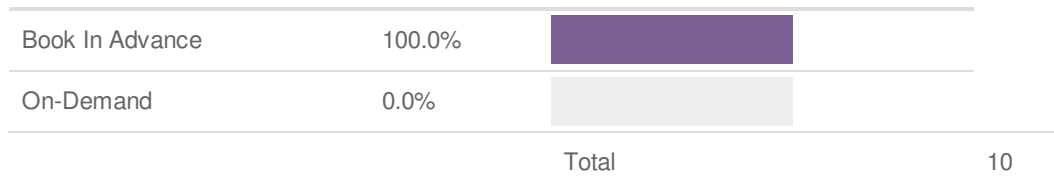
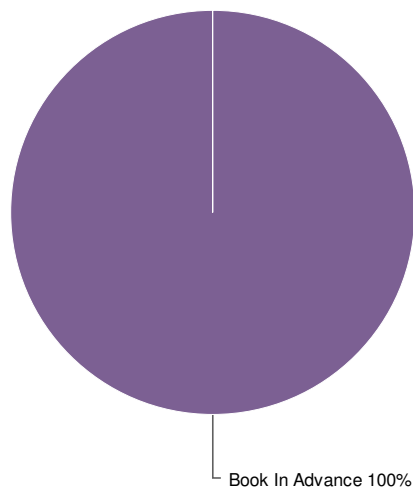


4. Does your company allow travelers to use any of these "sharing economy services" for company travel? (check all that apply)

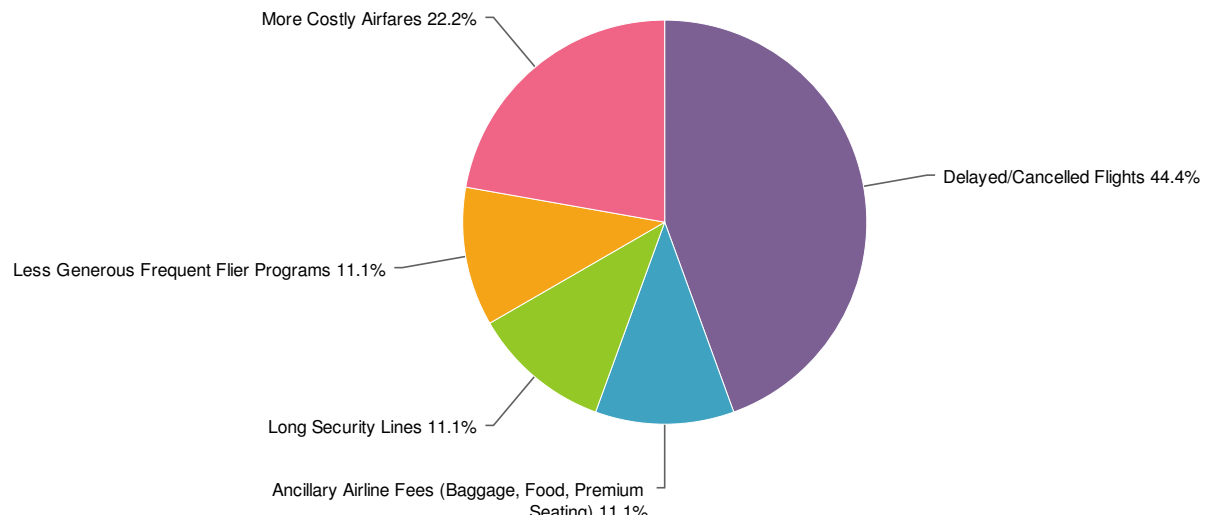




5. Do your travelers prefer scheduling car service in advance or prefer booking rides on-demand?



6. What complaints do you most frequently hear from your company's travelers?



|   |       |   |
|---|-------|---|
| Delayed/Cancelled Flights                               | 44.4% |   |
| Having to Pay for Wifi in Hotels                        | 0.0%  |   |
| Ancillary Airline Fees (Baggage, Food, Premium Seating) | 11.1% |   |
| Long Security Lines                                     | 11.1% |   |
| Long Taxi Lines   | 0.0%  |   |
| Less Generous Frequent Flier Programs                   | 11.1% |   |
| More Costly Airfares                                    | 22.2% |   |
| Other   | 0.0%  |   |
| Total   |       | 9 |